Md Milad Hossen



+88 01844580088 milad1atiq@gmail.com Address, Sandwip, Chattogram -4300, Bangladesh Nationality: Bangladeshi, Date of Birth: February 01, 1991 Website and Social Links: <u>LinkedIn</u>, <u>WhatsApp</u>, <u>Facebook</u>

Manager with **08+ years of professional experience** including **7 years experience in International arena** in handling Financial Resources, Banking, Remittance Management, Administration, HR, Accounts, Reconciliation, Developing Business and Promoting by networking with an extensive list of business contacts. In-depth knowledge of sound business solutions paired with first-rate influencing skills to meet and exceed goals. Excellent track record of implementing financial strategies to optimize potential gains.

KEY SKILLS

Management of Financial Resources | Banking | Sales and Marketing | Customer Support | Operation Monitoring | Partnership development | Accounts Handling | Reconciliation | Operations management | Administration | Employee relations | Recruitment | Training & Development | Performance evaluations | Human resources | Strategic planning.

WORK EXPERIENCE

Manager

Oman Exchange LLC

- Supervision of Branch Affairs & Staffs performance.
- Income & Expense calculation, Business development coordination to achieving target.
- Preparing monthly business reports & Calculation of revenue.
- Cash Management, accounts & reconciliation.
- Monitoring & implementing framed KYC/AML policy.
- Office management, budgeting, financial management and administration.
- Implementing an effective brand strategy and ensuring consistency.
- Building professional relationships with staff and clients.
- Maintaining a good image of the organization at all times.
- Dealing with global remittance services. Issuance of remittance transactions & processing.
- Handling customer complaints, Amendment requests and exchange global currencies
- Developed and cultivated lucrative relationships with both new and existing clients through effective communication and interpersonal skills.

Senior Sales Executive IFIC Bank Limited

Jun - 2012 – Jul - 2013 Dhaka, Bangladesh

- Sales and Marketing of liability products of the bank
- Developed business and growth.
- longtime Relationship building with customers.
- Strategic planning and implementation to achieve the business target.
- Organize various brand promotional Campaign.
- Daily, monthly, reporting to the regional head.

EDUCATION

Executive Masters in Business Administration, National Institute of Business Management (NIBM), India- 2016

Bachelor in Social Science, National University of Bangladesh- 2014

Higher Secondary School Certificate, Madrasah Education Board, Bangladesh- 2008

Aug-2013 – July 2020 Muscat, Oman

TRAINING & COURSES

Anti-Money Laundering Training, Khimji Training Institute LLC, Oman August 2015 – September 2015

AML / CTF and System Training Workshop, Xpress Money, Oman August 2015 – September 2015

Export and Import Business, Ghoori Learning, E-Learning May 2021 – August 2021

Driving, Bangladesh Road and Transport Authority, Bangladesh January 2021 – December 2021

Facebook Journalism Project, Center for communication Action Bangladesh July 2021 – August 2021

WEB Design, BASIS INSTITUTE OF TECNOLOGY MANAGEMENT, Under the SEIP Project April 2023 – June 2023

Professional English Communication Skills Training – Workplace Skills Development Academy, New Zealand Jun 2023 – Jun 2023

EXTRA – CURRICULAR ACTIVITIES

Volunteer at International Human Rights Commission (IHRC)

Raising awareness on anti-corruption and terrorism by involving local administration and stakeholders. Working to protect women's rights, raising awareness to prevent women's violence, children's health, education, protecting children's rights, creating public opinion to stop child labour. Awareness rising in mass education.

Joint Convener at Bangladesh Press Club, Sandwip

Working to strengthen the national mass media by developing the skills of media workers.

TECHNICAL SKILLS

Microsoft Office	: (MS WORD, MS EXCEL, MS OUTLOOK, MS POWERPOINT etc.).
Application	: Business application of SAP PowerBuilder – Oracle.
Internet	: Advanced internet surfing knowledge

LANGUAGE

English: Fluent, Bengali : N	lative, Arabic: Fluent,	Hindi : Professional,	Urdu : Basic
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REFERENCE

Rafiqul Alam FCMA, Former Chief Audit Officer, Chittagong Port Authority (+8801620009748)

M Shahed Shah, Former CEO and General Manager, Oman Exchange LLC (shahedoman@icloud.com , +880173003939)

Lion Elias Siraji, Peace Ambassador, International Human Rights Commission (IHRC) (nahar_elias@yahoo.com, +8801712657872)

CERTIFICATION

I, the undersigned, certify that, to the best of my knowledge and belief, this curriculum vitae correctly describes myself, my qualifications, and my experience.

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September 2021 to Present

October 2021 to Present